



NLAKA'PAMUX HEALTH SERVICES SOCIETY

MEET NHSS NURSING TEAM

**NLX HOME COMMUNITY CARE
NURSE/MANGER**
Terri Stockwell

O: 250-378-9772 Ext. 103
Stockwell.t@nlxfn.com



1994 graduate from UVIC RN,BCNs degree
Been in the nursing field for 26 years

NLX HOME COMMUNITY CARE LPN
Shella Broman

O: 250-378-9772 Ext. 103
Broman.s@nlxfn.com



2015 graduate from NVIT Health Care
Assistant Program & continued her
education & successfully graduate from
NVIT's LPN program 2020

NLX HEALTH CARE ASSISTANT
Sharon Williams

O: 250-378-9772 Ext. 103
Williams.s@nlxfn.com



2004 graduate from TRU care aide.
Worked previously for LNIB 3.5 years and
Interior Health Authority 16.5 years
(worked both jobs at the same time)

NLX HEALTH CARE ASSISTANT
Samantha Tom

O: 250-378-9772 Ext. 103
Tom.S@nlxfn.com



2015 graduate from NVIT Health Care
Assistant Program & has worked for Interi-
or Health

NLX HEALTH CARE ASSISTANT
Christeena Clarke

O: 250-378-9772 Ext. 103
Clarke.c@nlxfn.com



2016 Graduated from NVIT Health Care
Assistant Program and has previously
worked in Long term care facility.

HOME CARE PROGRAM



SUPPORTING TWELVE OF THE FIFTEEN
COMMUNITIES OF THE NLAKA'PAMUX NATION
Ashcroft • Oregon Jack Creek • Shackan Cook's Ferry • Nicomen •
Lytton First Nation Skuppah • Siska • Kanaka Bar • Lower Nicola
Coldwater • Nooaitch Indian Bands

Merritt Office:
2088 Quilchena Ave
Merritt BC V1K 1B8

Lytton Office:
281 Main Street
Lytton BC V0K1Z0

Ph: 250.315-7120 • Fax: 250.315.0283 • website: www.nlxhealth.com

Nlaka'pamux Health Services Society **ELDERS - HOME CARE PROGRAM**

Supporting Nlaka'pamux Community Home Care Programs with consistent and reliable Nursing and Home Care Services



The Goal is to provide elders with consistent, reliable access to culturally appropriate and safe nursing services, allowing members to age successfully within their communities.



Nlaka'pamux Home Care Aids

At Nlaka'pamux Health Services, our Home Care Aides can be assigned to provide services in twelve of the fifteen Nlaka'pamux communities. We differentiate our HCAs from Community HCAs, employed by their community, by adding the designation of NLX to the HCA title.

(NLX-HCA) vs. Community HCA
(Community Home/Health Care Aide or CHCA)

Code of Conduct

- Fulfill duties and responsibilities in a dependable and honorable manner
- Respect each individual and support their traditional beliefs and culture
- Encourage client's independence and wellbeing
- Ensure own personal beliefs or activities do not interfere with services
- Contribute to the safety of the client's household and personal property
- Maintain client confidentiality acquired through service delivery



Elders Home Care

- Support to access nursing care
- Help navigating health services
- Home Care directed by a care plan
- Culturally safe home care services
- Nurse presence in community
- Family connection & understanding of elder's care needs / family support education



**For an Appointment
Call: (250) 315- 7120**

Based on the responses provided in the Elder's Enhancement study, completed August 2019, Nlaka'pamux Health Services secured funding through the Interior Health Authority to create a shared Home Care nursing program to assist the needs of communities, within the Nlaka'pamux Nation having difficulty retaining nurses to provide Home Care Nursing services in their communities.

HOME CARE STANDARDS

All standards of Nursing and Home Care services, procedures and practices follow the current **British Columbia College of Nursing Professionals** guidelines... with respect and honor of the cultural connection to the family, community and our natural environment.

OUR HOME CARE TEAM

- Registered Nurse, Manger
- LPN Nurse Team Leader
- NLX – Home Care Aides (3)

REFERRAL PROCESS

You or your family member can call us directly at: **(250) 315-7120** and request services directly or you can call your community health center and make a request for an appointment.

- Client services will be delivered according to the client's personal care plan
- Client care plans will be completed per initial and annual in-home evaluations and or with changes in health status
- NLX Home Care services will work collaboratively with physicians and the health care team
- NLX Home Care team will support the client and their family to understand their condition and ways to support their care
- The NLX Home Care Program will work with the community's Home Care Aids sharing care plan assignments

“Caring for Elders, helping them to maintain their own independence, in community, in their homes”

The NLX Home Care Program is available to help support those communities that need client assessments and nurse management of client care plans, in support of the needs of their Community Home Care Program.

Services are focused on the needs of elders and those with chronic illness, living on reserve.

Priority is given to communities that do not have their own nurse to manage their client care plans.