

NLAKA'PAMUX HEALTH SERVICES SOCIETY

SIGNIFICANT MATERIALS



This document highlights the materials NHSS utilizes to ensure we continue to provide the best services to our Nlaka'pamux Communities.

Nlaka'pamux Health Services Society

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PO Box 1624
2088 Quilchena Avenue
Merritt, BC V1K 1B8

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8:30 am - 4:30 pm



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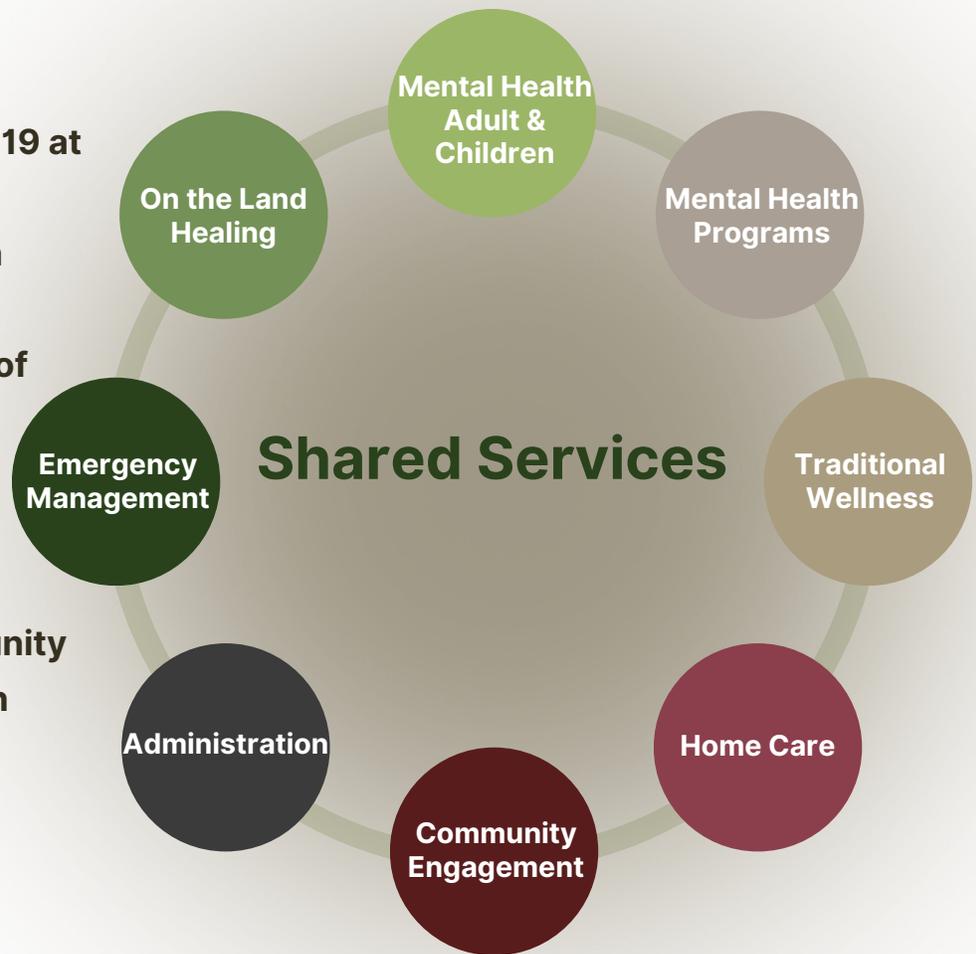
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About Us

Nlaka'pamux Health Services Society was established in 2019 at the Health Caucus Nation Assembly. Following a motion from 7 of the 12 Chiefs, NHSS officially started the delivery of Nation-shared services, later incorporated as a non-profit Society.

Guided by leadership, community members, and frontline health staff, we strive to enhance all wellness opportunities.



Nlaka'pamux Health Services Society proudly serves 12 Nlaka'pamux Nation Bands.

Activities of NHSS include:

- Directly provide certain healthcare services.
- Supplement current services being provided within the Interior Health region.
- Support, coordinate, and elevate services being delivered to Nlaka'pamux Bands.

Approach:

In order to build capacity in our Nation and communities, NHSS uses a shared services approach that was developed by the 7 Nations of the Interior and has been evolving since 2014 when leadership first moved this vision forward.

Self-Determining:

The Nlaka'pamux Nation is chartering our path, leading in the design and delivery of shared services that are best for us and our people.



Nicomen Indian Band



Siska Indian Band

Oregon Jack Creek Indian Band



Cook's Ferry Indian Band
Nlaka'pamux Nation



ASHCROFT INDIAN BAND



COLDWATER INDIAN BAND



Kanaka Bar Indian Band



LOWER NICOLA INDIAN BAND



SKUPPAH INDIAN BAND



SHACKAN INDIAN BAND



Nooaitch Band



Lytton First Nation

NHSS COMMUNITIES

We serve the Nation and its people regardless of where they reside. Currently, our capacity allows us to service the following communities.



Nicomen Indian Band



Siska Indian Band

Oregon Jack Creek Indian Band

Oregon Jack Creek Indian Band



Cook's Ferry Indian Band



Ashcroft Indian Band



Coldwater Indian Band



Kanaka Bar Indian Band



Lower Nicola Indian Band



Skuppah Indian Band



Shackan Indian Band



Nooaitch Indian Band



Lytton First Nation

Strategic Priorities

In 2023, Nlaka'pamux Health Services Society worked with its Board of Directors, staff, Leadership, and external stakeholders to chart the future of the organization. Together, they developed a strategic plan to guide NHSS over the next five years. This process also defined our Vision, Mission, and Values, ensuring alignment with the needs and aspirations of the communities we serve.

The strategic priorities that emerged are long-term in nature and will help shape decision-making going forward. While they are not intended to limit flexibility, they serve as a framework that aligns our work with the direction set by the Board and grounded in Nlaka'pamux values.

COMMUNICATIONS

- 1 To ensure clear & timely communications to the nation on how & where to access our services

SUSTAINABLE FUNDING

- 2 To ensure we have sustainable funding & business lines to serve the nation for generations to come

CAPACITY BUILDING

- 3 To continue to build our health capacity within the organization to serve the communities

INFRASTRUCTURE

- 4 To further develop our Infrastructure to support the growing need of the Nation's health care delivery

GOVERNANCE

- 5 To ensure good governance, policies, and practices align with our values to lead the organization

Our Vision

To be a sustainable and trusted source of health services for the Nlaka'pamux Nation.



Our Mission

Provide trusted health and wellness services to the Nlaka'pamux Nation through:

- Collaboration with partners
- Advocacy for the nation
- Community engagement
- Capacity Building
- Primary health and wellness services
- Preventative health and wellness programs



Our Values

Nlaka'pamux Health Service Society's values support our vision. They are embedded in our core work, how we view ourselves, and how we make value-based decisions. Our core set of values is:

- **Respect:** We have respect for our Nation, our Language, and our individual differences.
- **Trust:** We maintain trust with those using our services through honesty and privacy.
- **Transparency:** We believe in open and honest communication.
- **Integrity:** We believe in doing the right thing, even when others are not looking.
- **Holistic:** We put care into our work and use both traditional and Western approaches to health and wellness.
- **Diversity:** Principles of equity, diversity, and inclusion are integrated into our approach.

Our Leadership Team

Fiscal year 2024-2025, NHSS was governed by 10 Directors and representatives, and continues to welcome other Bands to select their own Board appointees.



Debbie Abbott
President
Lytton First Nation



William Sandy
Vice-President
Lower Nicola Band



Dale Shackelly
Treasurer/Secretary
Nooaitch Band



Mary Angus
Secretary
Shackan Band



Shawn Bob
Board of Director
Coldwater Band



Sherry McIntyre
Technical Representative
Skuppah Band



Christine Walkem
Board of Director
Cook's Ferry Band



Patricia Munro
Board of Director
Siska Band



Jordan Spinks
Board of Director
Kanaka Bar Band



Ko'waintco Michel
Governance
Representative

Key Responsibilities:

- The Board of Directors meet on a monthly basis with the Executive Director, Director of Operations and Finance Manager for high level decision making required as a Society.
- The Board is responsible for overseeing the work of the Executive Director and for setting any general policies for the conduct of the operations and for the management of the Society.



Administration & Operations



L Saddleman
Executive Lead



P Clarke
Receptionist



C Dunseith
Payroll & Finance
Coordinator



B Collins
Community Engagement



T Shackelly
Communications Coordinator



K Joe
Interim Executive Director
Director of Operations



K Dixel
Finance Manager



M Holmes
HR Generalist

Key Responsibilities:

- Responsible for the successful leadership and general management of the organization's community-based health care according to the vision and strategic direction established in collaboration with the Board.
- Provide overall direction for the development and support of the NHSS organization.
- NHSS's operational activities, ensuring the efficient management of day-to-day functions while driving the execution of strategic initiatives. Reporting to the Executive Director, this position provides direct oversight of operational systems, staff, and service delivery, ensuring that all operational plans align with the organization's strategic objectives, mission, and values.

Emergency Management Department



K Sampson

Emergency Management Coordinator

Key Responsibilities:

- Works to improve community safety and security by providing high-level project coordination services in relation to the prevention, preparation, and response to an emergency or disaster.
- Continuous engagement of emergency program coordinators and leadership
- Collaborates in the development of Emergency Plans and provides guidance in the following areas of community planning:
 - Mitigation and prevention – carrying out activities that reduce or eliminate effects of an emergency or disaster
 - Preparedness – taking actions in advance of an incident to ensure an effective response
 - Response – involving actions taken to respond to an emergency
 - Recovery – including the activities required to return the community to its pre-emergency state
- Holds community education/ training sessions to involve the community in emergency planning, assisting community members with preparing for unplanned events
- Assists community emergency teams and develops/ leads emergency exercises; assists with large-scale community-lead emergency events

Home Care Nursing

The Home Care Nursing team plays a vital role in supporting the health and well-being of our elders through culturally sensitive, client centered care. Our current team consists of two Licensed Practical Nurses (LPNs) and three Care Aides.

Our presence in these areas allows us to build strong relationships with clients and families, support independent living, and respond to changing health needs in real-time.



E Weston
Licensed Practical Nurse
(LPN) Team Lead



A Elliott
Licensed Practical Nurse
(LPN)



D Hunt
Health Care Assistant



C Raymond
Health Care Assistant

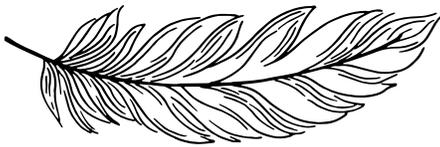


C Clark
Health Care Assistant

Key Responsibilities:

- Responsible for carrying out client care plans and delivering nursing services to our clients.
- The team operates from a holistic perspective and works with the Home Care staff to assist clients in attaining and maintaining their good health

Mental Health



S Hebner
Mental Health Manager



W Dexel
Adult Mental Health & Addictions Counsellor



K McBee
Adult Mental Health Counsellor



B Kiff
Child & Youth Counsellor



T Rainville
Child & Youth Counsellor



T Froese
Child & Youth Counsellor



D Lepine-Thomas
Art Therapist



Posted
Child & Youth Counsellor

Key Responsibilities:

- Responsible for providing mental health counselling, education, and support in alignment with the NHSS' overall vision.
- Provides holistic therapeutic interventions designed to assist members in attaining and maintaining the highest level of mental well-being possible.
- The team works collaboratively with other staff members and partners within the community to carry out all responsibilities in a respectful and culturally appropriate manner.
- The team believes that confidentiality is key; tact and discretion must be exercised in all interactions with others.

Wellness Outreach



A Elliott
Programs Manager



J Raphael
Wellness Coordinator



T Pierre
Street Angel Outreach



J Munro
Wellness Coordinator



S Antoine
Traditional Wellness
Coordinator



To be posted
Mental Health Outreach
Navigator



To be posted
Wellness Coordinator



To be posted
Elder Coordinator

Key Responsibilities:

- Responsible for the management of all wellness programs, community outreach, and harm reduction programs.
- The team operates from a holistic perspective and supports the team in developing programs to assist members in attaining and maintaining the highest level of well-being possible.
- Manage the planning and coordination of health and wellness workshops, seminars, conferences, and events to promote well-being.



Primary Care Outreach



K G
Community Psychiatric
Nurse Manager



H Willis
Social Worker
Practicum Student



C Schodt
Social Worker

Primary Care Clinic



R Pierre
Medical Office Assistant



Posted
Family Practitioner



Posted
Nurse Practitioner



Posted
Psychologist

Key Responsibilities:

- The First Nations-led Primary Health Care Initiative (FNPCI) is an initiative to improve access to primary health-care services, as well as the health and wellness of First Nations people across BC in a way that is culturally safe and closer to home. The FNPCI is Nation driven and community led.

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